### HENRY FORD HEALTH

[Date]

Dear Patient/Applicant,

Henry Ford Health is driven by compassion and dedicated to providing personalized care for all – especially those most in need. It is our mission and privilege to offer financial assistance to our patients. Financial assistance is available only for emergency and other medically necessary care. Thank you for trusting us to care for you and your family for all of your healthcare needs.

We are sending this letter and the attached financial assistance application because we received your request. If you did not request this, please disregard. Please complete both sides, including your signature and date before returning it. If you completed an application within the past six months and were approved for financial assistance, please notify us – you may not need to complete a new application. Unfortunately, we are unable to rely on a prior application that is greater than six months old.

Along with the application, you will need to provide verification of your household's income and verification of all assets owned by any household member.

#### Examples of proof of income and assets include:

- Copies of 3 most recent paystubs from employer
- Copies of most recent yearly tax return (if self-employed, include all schedules)
- Social Security and/or Pension Retirement Award Letter
- Parent or guardian's most recent yearly tax return, if applicant is a dependent listed on their tax form and under the age 25
- Copy of receipt of unemployment benefits
- Approval/denial of eligibility for Medicaid and/or state-funded medical assistance
- Other income validation documents

#### Examples of proof of assets include:

- Current bank statements (checking and savings accounts) from last 3 months
- Investments, including stocks and bonds
- Trust funds
- Money market accounts
- Mutual funds

If you receive assistance from or live in a home with a family or friends, please have them complete the attached form labeled "Letter of Support." This will not make them responsible for your medical bills. This will help show how you are able to afford living expenses. If you do not receive assistance from family and friends, you do not need to fill out the Letter of Support form.

Finally, we may be able to consider your outstanding medical bills to qualify you for financial assistance. If you would like for us to consider this, please also provide documentation of your outstanding monthly medical and pharmacy/drug costs, such as current invoices or statements of account balances. **Please** know that the 1) completed application along with 2) proof of income, 3) assets, and 4) outstanding medical bills (if applicable) must be received in order for the application to be considered. We are unable to process or consider applications that are not complete.

When submitting your application, please keep in mind that communications via email over the internet are not secure. Although it may be unlikely, there is a possibility that information you include in an email may be intercepted and read by other parties besides the person to whom it is addressed. We want to protect your personal information and ensure that it remains secure. Since the application contains your social security number and other private information, we urge you to refrain from emailing it.

Please print and mail or hand deliver your completed application and supporting documentation to the following address:

Facility/Office where service was provided	Mail Completed Applications to:
Henry Ford Rochester Hospital	9250 Reliable Parkway, Chicago IL 60686-0001
Henry Ford SEMI Medical Group	PO Box 80278, Indianapolis, IN 46240

We are here to help and want to ensure that patients that qualify for financial assistance receive it. If you have any questions about this application, supporting documents required, or how to best get your application to us, please call one of our Patient Representatives at 877-348-7072.

Sincerely,

Patient Financial Services Henry Ford Health

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## Financial assistance application form

#### **Patient information**

(Please print and all fields must be completed. Indicate N/A if not applicable on any individual line in the application)

Date	Account number	1	Hospital name		
Name (first and last)					
Birth date	Marital status		Phone number		
Mailing address		City		State	ZIP
Social security number (optional)					
Employer			Employment status		
Number of hours worked per week	Employ	yer phone nu	mber		
Responsible party's information/le	gal guardian's information				
(If patient above is same as responsible part	y, leave this section blank.)				
Name (first and last)					
Birth date					
Mailing address		City		State	ZIP
Social security number (optional)					
Employer			Employment status		
Number of hours worked per week	Employer phone number				
Responsible party spouse informat	ion				
(If patient is same as responsible party, fill in	n spouse information for patient.)				
Name (first and last)					
Birth date			Phone number		
Mailing address		City		State	ZIP
Social security number (optional)					
Employer			Employment status		
Number of hours worked per week	Employ	yer phone nu	mber		
Dependents of responsible party					
(If patient is same as responsible party, fill in	n spouse information for patient.)				
Name	Birth date	R	elationship to responsible p	oarty	

Name	Birth date	Relationship to responsible party _	
Name	Birth date	Relationship to responsible party _	
Name	Birth date	Relationship to responsible party _	

Number of adults and children living in household

#### Monthly income

(Fill in dollar amounts for each item listed below. Provide amount per month for each.)

Applicant earned income	Child support received
Applicant spouse income	Alimony received
Social security benefits	Rental property income
Pension/retirement income	Food stamps
Disability income	Trust fund distribution received
Unemployment compensation	Other income
Worker's compensation	Other income
Interest/dividend income	Total gross monthly income \$

#### Monthly living expenses

Mortgage/rent	Child support/alimony
Utilities	Credit cards
Phone (landline)	Doctor/hospital bills
Cell phone	Car/auto insurance
Groceries/food	Home/property insurance
Cable/internet/satellite tv	Medical/health insurance
Car payment	Life insurance
Child care	Other monthly expense
	Total monthly expenses \$

#### Assets

ash/savings/checking accounts	
tocks/bonds/investments/CD(s)	
Other real estate/secondary residence	
oat/RV/motorcycle/recreational vehicle	
Collector automobiles/non-essential automobiles	
Other assets	

I hereby certify that the above information is true and complete to the best of my knowledge. I hereby authorize the hospital to obtain information from external credit reporting agencies if the hospital deems necessary.

Signature of Applicant\_\_\_\_\_

Date \_\_\_\_\_

#### Comments \_\_\_\_\_

### HENRY FORD HEALTH

# Letter of support

Patient medical record number/account number\_\_\_\_\_

Supporter's name\_\_\_\_\_

Relationship to patient/applicant \_\_\_\_\_

Supporter's address \_\_\_\_\_

To Henry Ford Health:

This letter is to advise that (patient's name)\_\_\_\_\_\_receives little to no income and I am assisting with his/her living expenses. He/She has little to no obligation to me.

\_\_\_\_\_

By signing this statement, I agree that the information given is true to the best of my knowledge.

Signature of supporter\_\_\_\_\_

Date \_\_\_\_\_