

# National and state awards

## American Hospital Association Awards

- **Get with the Guidelines Stroke Gold Plus Quality Award** – Advanced level of recognition for hospitals that consistently comply with quality measures for stroke care
- **Stroke Honor Roll Elite** – Recognition for hospitals providing life-saving intravenous treatment for stroke patients within 30 to 45 minutes of their arrival
- **Diabetes Honor Roll Elite** – Recognition for ensuring patients with type 2 diabetes receive the most up-to-date, evidence-based care when hospitalized with cardiovascular disease or stroke

**CMS 4-Star Hospital Rating for Overall Quality**, as designated by the Centers for Medicare and Medicaid Services

**Primary Stroke Center Recertification** from the Joint Commission. This recognizes hospitals with a dedicated stroke focused program that meets standards to support better outcomes for stroke care.

**Platinum Designation for Maternal Care** from the Michigan Alliance for Innovation on Maternal Health: AIM. This is the highest designation for organizations that follow best practices to make birth safer, improve maternal health outcomes and save lives.

**U.S. News & World Report Best Hospitals “High Performing”** ratings for:

- Colon cancer surgery
- Chronic obstructive pulmonary disease (COPD)
- Diabetes
- Heart attack
- Kidney failure

## World-class Baby Friendly® designation

The Henry Ford Jackson Hospital Birthing Center has achieved this honor for upholding the highest standards of infant feeding care, education and support.



## Community benefit

As part of a nonprofit healthcare system, Henry Ford Jackson Hospital (HFJH) is committed to offering a range of free health services to meet community needs. Known as community benefit, the largest component is charity care for patients who have little or no health insurance.

### Henry Ford Jackson Hospital invested over \$64M in 2023

Free and low-cost services that meet community health needs are another component of community benefit. These include free health screenings, grief counseling, education and support for people with chronic illness, transportation for healthcare visits, meal delivery and more. As a founding member of the Health Improvement Organization (HIO), HFJH conducts a survey of community health needs every two years.

Other areas of community benefit include:

- **35K+ people served**
- **\$100M+ in uncompensated care (Medicare/Medicaid shortfalls)**
- **\$1M+ in community health**



Helping to keep our community healthy with free blood pressure checks.



Empowering our community with health information and resources.



Southside Summer Festival



Hispanic Heritage Festival

With its 420 licensed beds, Henry Ford Jackson Hospital has been serving Jackson, Hillsdale, Branch, Lenawee, Ingham, Calhoun and Washtenaw counties and beyond for more than 100 years.

We are a Level II Trauma Center and a teaching hospital with a thriving Graduate Medical

Education program that attracts resident doctors from around the globe.

We are proud to be part of Henry Ford Health, a national leader among comprehensive, integrated health systems and widely recognized for clinical excellence and innovation.

To learn more, please use your smart phone to scan and visit our website.



# 2023 Impact Report

## Henry Ford Jackson Hospital



### A look inside the report:

- Growing the pipeline
- Diversity, equity, inclusion and social justice
- Philanthropy
- New physicians
- Awards
- Community benefit

## Letter from the president

I am proud to report that 2023 was a year of accomplishment for Henry Ford Jackson Hospital (HFJH). Our most significant achievement was improving access to care for all community members—including those yet to be born.

In January, our Maternal Fetal Medicine team performed its first fetal echocardiogram. This remarkable non-invasive test detects heart conditions in the fetal stage, usually between 18 to 24 weeks of pregnancy. We are excited to offer this service to at-risk expectant mothers close to home, addressing heart conditions, which are among the most common birth defects.

To help new mothers and give the best start in life to their newborns, we opened the Henry Ford Milk Bank – Jackson last June. Breast milk is considered the nutritional gold standard by the World Health Organization. But sometimes mothers have a low milk supply, or infants are unable to breastfeed for other reasons. The Milk Bank provides safe, rigorously tested and pasteurized donor milk to help lower the baby's risk of allergies, obesity, asthma, type 1 diabetes and sudden infant death syndrome.

In a time of national physician shortages, we enhanced access to care for the communities we serve by welcoming 11 new specialist providers in high-demand areas. These include obstetrics and gynecology, family medicine, child behavioral health, orthopedics and sports medicine, otolaryngology (ENT) and neurology. Lastly, I would like to thank our team and community for a successful Pink Ball. Together with the generous endowment from the Al Glick Foundation, we are able to build the next generation of healthcare providers. The largest donation in our organization's history, these funds will help ensure our community is cared for as we build a pipeline of professionals who have a passion for making a difference.

All of these achievements would not have been possible without the dedication of our entire team and support from our community. I am truly grateful to all of you for helping make HFJH the best it can be.

Wishing you and your family a safe and healthy year!



*Emily Moorhead*

Emily Moorhead  
President, Henry Ford Health Jackson



MIS supports our young patients.



Team work at the MIS race track.



Building with Habitat for Humanity.

## Growing the pipeline

Henry Ford Jackson Hospital is continually preparing for future staffing needs, which is critical in light of a nationwide shortage of healthcare providers. We are working to make healthcare career education and training more accessible in partnership with Jackson College, the Jackson Area Career Center, Grand Valley State University, Michigan Works!, the Martin Luther King Jr. Recreation Center, the P.A.C.T. Program and other community organizations.

We are currently prioritizing in-demand roles such as nurses, nursing assistants, medical assistants, radiology technicians and surgical technicians. For example, Jackson College is helping to fill a growing need by offering surgical technologist certification. Additionally, the Career Center's health technician program prepares students to apply for medical assistant and nursing assistant positions at HFJH. The Career Center also helps prepare medical assistants and nursing assistants who are studying to become registered nurses.

Together, we are opening career opportunities for local young people who may not have envisioned a future in healthcare—as well as those seeking a career change or reentering the workforce after raising a family.

### 2023 healthcare career-building events

**daVinci Robot Day** – Mohan Kulkarni, M.D., thoracic surgeon and internationally recognized expert in robot-assisted surgery, hosted the Northwest High School Robotics Club for a hands-on demonstration of the daVinci robotic surgical system to inspire students towards a career in healthcare.



**Healthcare Camp for Middleschoolers** – An engaging program designed to introduce students to the healthcare field, featuring interactive learning and insights from medical professionals.

**Hiring event at Jackson College** – A recruitment fair offering job seekers opportunities to learn about available positions, submit applications and participate in on-the-spot interviews.

**Martin Luther King Center job fair** – A community job fair providing a platform for job seekers to explore healthcare career opportunities.

## Diversity, equity, inclusion and social justice

### Identifying healthcare inequities

Henry Ford Jackson Hospital recognizes that a community cannot be truly healthy until every community member has access to quality healthcare. We continually strive to identify and resolve healthcare inequities. According to the Jackson County Infant Mortality data, in 2021–2022, our community's black and brown babies died at a rate of 4–6 times greater than our white babies. We are seeing evidence of a decrease in these rates in our community, however there is still an urgency to combat these racial disparities and ensure that every baby has the equitable opportunity to reach their first birthday.

### Breaking down barriers

Micalah Webster, HFJH's director of community health equity & social impact, is building connections with local leaders of businesses, non-profits, grassroots organizations, and community groups to determine how best to meet the needs of the community and what equity in action looks like when it comes to delivering care and standing up resources. In 2023, Micalah and her team gathered input from more than 400 community members regarding health services, community needs, and what they want to see from HFJH in the future. This data informed the Health Equity Transformation Assessment that will be used to create the roadmap for future services, resources, activities, and how we measure success. Some next steps include collaborating with community members and other stakeholders to co-design what our future priorities and action plans look like to deliver on the promise of health equity. Additionally, internal tactical action plan teams will be created to have an accountable group of people focus on the steps to drive changes forward. Throughout the process, the cycle of feedback and review will continue to ensure we are operating from a standpoint of continuous improvement and being responsive and adaptive to the community needs.

### Building trust, raising awareness

Another important factor in eliminating healthcare inequities is building trust with under-served populations in our community. HFJH's Director of Community Engagement Teshna Thomas advocates for those who face barriers to receiving the care they need. To raise awareness about available health services and resources, Teshna and other HFJH team members participated in 2023 diversity-focused community events—from The Black Food Sovereignty Festival and the Habitat for Humanity Veterans Build to the Jackson Pride Fest and the Special Olympics Kayaking Tournament. "We want every community member to know quality healthcare is available to them through HFJH, and that they will be welcomed and respected here," says Teshna.

## Philanthropy

### Hospice Endowment Fund



A \$2.4M gift was given to create the Henry Ford Jackson Hospice Endowment Fund. This fund will provide a consistent revenue stream, supporting services and programs through all hospice care delivery avenues. We are committed to providing compassionate, dignified end-of-life care for all who need it, in all settings, regardless of a patient's ability to pay.

### Cancer Center expansion

Thanks to many generous donors in 2023, the Gayle M. Jacob Cancer Center will expand its space and scope of services in 2024. Added space will house six new infusion chairs, a high-risk breast clinic, supportive oncology services and more. Naming opportunities in the expanding space are available.

### Pink Ball – Phantom of the Opera



This festive evening of dining, dancing and silent auctions is Henry Ford Jackson Hospital's largest annual fund-raising event. In 2023, the Pink Ball raised \$55,000 to help patients receiving cancer care, and their families.

### Lights of Love



This beloved tradition honors and remembers those we love. We continue to be grateful to those who support this cause. In 2023, we raised \$35,000 for Hospice services.

## Health Care Angels



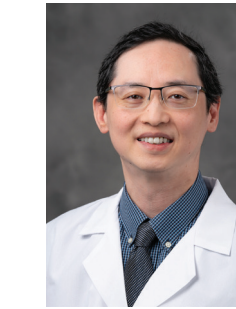
### Congratulations, Health Care Angels!

Jackson Magazine's annual award honors outstanding healthcare professionals within our community. We're proud to celebrate our eight team members recognized by Jackson Magazine as Health Care Angels. We thank each of them for their dedication, exemplifying our commitment to enhancing the health and well-being of the communities we serve.

### Give a gift that really matters

Many opportunities are available to invest in your passions by financially supporting HFJH's community projects and programs. Contact Senior Development Officer Dea Talmage at [dtalmag1@hfhs.org](mailto:dtalmag1@hfhs.org) or 517.205.7538 to learn more.

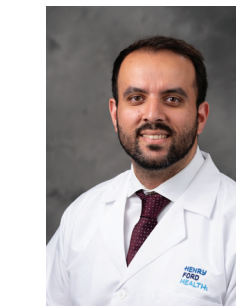
## New physicians



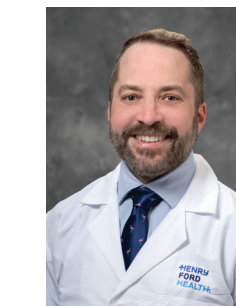
**Tsz-ming Chow, D.O.**  
Neurology



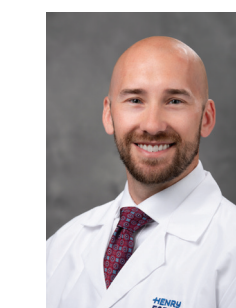
**Katherine Cox, D.O.**  
Family Medicine



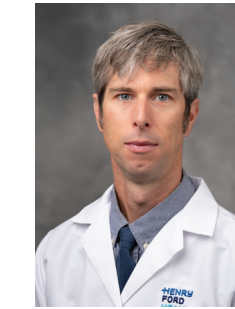
**Mohammad El Fakiy, M.D.**  
Family Medicine



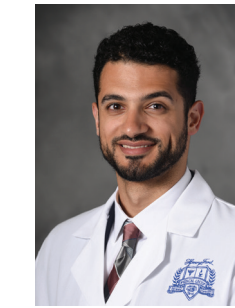
**Miles Jackson, M.D.**  
Vascular Surgery



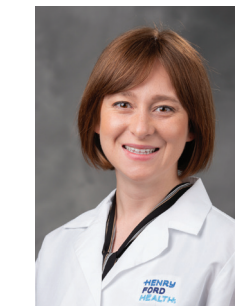
**Tyler Kupchick, D.O.**  
Orthopedic Surgery and Sports Medicine



**Nathan Mann, D.O.**  
Family Medicine



**Firas Shalabi, M.D.**  
Obstetrics and Gynecology



**Lauren Sibeck, M.D.**  
Family Medicine



**Hiba Abu Suhaiban, M.D.**  
Child Behavioral Health/Psychiatry



**Jaclyn Sylvain, D.O.**  
Family Medicine