New Remote Access To Henry Apps For Employees

WHAT IS CHANGING?

Remote access to the Henry Ford Health System network is changing. The old method of downloading a Junos Pulse client will no longer be necessary if you only need access to HenryApps. The new method utilizes the Citrix Receiver to provide faster access to HenryApps applications, such as Epic, CPNG, RadView, etc.

WHEN IS IT CHANGING?

As of April 22nd http://www.henryfordconnect.com will be redesigned to show the new remote access links.

WHY IS IT CHANGING?

Based on all the feedback received for the client-based remote access method, a new client-less, easier access method was developed. This method integrates better with varied Operating System and Browser versions and settings.

HOW DO I GET IN?

Start from http://www.henryfordconnect.com. If you require:

Epic & HenryApps – Click the Remote Access (HenryApps Only Access) icon and login with corp ID and password. This will display available HenryApps applications.

Any other HFHS Applications – Click the Remote Access (Full Access) icon. This will download Junos Pulse and allow you to use the HFHS network.

WHAT IF I NEED HELP OR HAVE ISSUES CONNECTING?

Instructions on how to connect through either remote access solution are located on the http://www.henryfordconnect.com page, under each access method. You can also call the HFHS Service Desk at 248-853-4900.