

Pharmacy FAQs

What if the Henry Ford Health pharmacy at GM Factory ZERO doesn't have a medication I need?

The Henry Ford Health pharmacy will order your medication, if needed. Most orders are received within 1 business day. If your need is urgent, we can transfer your prescription to another pharmacy if it is within state laws and federal regulation.

How do I send my prescription to the Henry Ford Health pharmacy?

Either stop by the pharmacy with your prescription information from your current pharmacy, or call us at 313.669.4300, and let the pharmacy team do the rest. You can also ask your doctor at your next appointment to send any new prescriptions to the Henry Ford Health pharmacy at GM Factory ZERO.

What over the counter (OTC) medications are in the Henry Ford Health pharmacy and are they discounted?

The Henry Ford Health pharmacy at GM Factory ZERO carries a wide variety of over-the-counter products offered at competitive pricing. GM employees can enjoy an additional 20% off regular priced items.

Is mail order option offered?

Mail order is not available through the Henry Ford Health pharmacy at this time. CVS Caremark mail order is available to GM employees enrolled in the GM Medical Plan. Contact CVS Customer Care at 1.844.379.1671 or visit <https://www.caremark.com/maillservice> for more information.

Can I fill my maintenance medications at the Henry Ford Health pharmacy at GM Factory ZERO?

Yes, employees enrolled in a GM Medical Plan can fill their maintenance medications at this location.

Is there a private setting I can use to consult with a pharmacist?

Yes, we have a consultation room where you can speak privately with a pharmacist.

What do I need to register or start using the Henry Ford Health pharmacy at Factory ZERO?

Bring your GM health care ID card and a driver's license with you when you use the pharmacy. This may only be required at your first visit, but the pharmacy staff will let you know.

Does the Henry Ford Health pharmacy have a mobile app?

Yes, you can manage your prescriptions anytime, anywhere using our mobile phone app to:

- a. Set Refill reminders and refill prescriptions with ease
- b. Set reminders to take your medication on time
- c. View all prescriptions and dosages in one place
- d. Organize and view all your doctor information and the medication prescribed by each doctor.

Scan this QR code to get the Henry Ford Pharmacy app!

