

February 2025

Dear Patients,

It's been a privilege and honor to serve our communities for more than 100 years and I want to personally welcome you to our Henry Ford Health family.

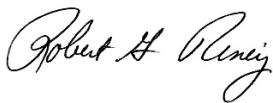
As you may know, Henry Ford Health and Ascension Michigan recently joined together to expand healthcare services across Michigan. Henry Ford Health now has more primary care clinics and specialty centers for things like cancer care, orthopedics and sports medicine. We have already heard from many of you who appreciate greater access to care and more options closer to home. We remain committed to providing you with the health care solutions you need and delivering the exceptional experience you deserve.

I want to make you aware of some important changes happening in 2025:

- Beginning in February, you will find your current doctors, locations, and services on the Henry Ford Health website (HenryFord.com). Here you will also find information regarding bill payment, financial assistance, and requests for medical records.
- Your mail, digital and paper account statements will now have the Henry Ford Health logo. As always, contact information for billing or customer service will be listed on your statements.
- Later this year, you will see new signs and clinic name changes. These name changes will also appear on your statements.

We are committed to providing the very best care to you, your family, and your community.

Wishing you good health,



Robert G. Riney
President and Chief Executive Officer
Henry Ford Health